

## Frequently Asked Questions (FAQs)

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Can synchronous virtual assistants (STREAMING) receive CFC credits?

The application processed to the ACSA is in person, so attendees in a synchronous virtual way (STREAMING) cannot receive CFC credits. Credits can only be received for attendance at physical facilities (as long as they meet the minimum attendance of 80%).

Can trainee professionals receive CFC credits?

Professionals in training (undergraduates, specialization students) are not considered health professionals according to the LOPS, so they cannot receive CFC credits.

How do I get CFC credits?

CFC credits are awarded for in-person attendance (not synchronous virtual) and not for participation in communications or posters.

What type of certificate does a sit-in donor attendee receive donate?

Sit-in donor attendees do not receive any type of certificate or diploma, they can only listen to the congress.

Who can receive the certificate of attendance?

The certificate of attendance will be available to all those who need it to justify their participation. The certificate of attendance can be downloaded in the personal area of the congress website once the event is over.

What type of certificate do health professionals in the field of mental health receive?

Health professionals in the field of mental health (collegiate, non-collegiate and unemployed): They will receive a diploma of attendance and accreditation of continuing education with credits.

Where can the certificates be downloaded from?

In the personal area in the "certificates" section, a note must appear with the following information: The certificates will appear automatically in this section (personal area) once the online evaluation is completed, except for those registered by ACSA, who will receive them individually and personally by email.

Where can I watch the congress online?

We are preparing the link for the streaming broadcast. As the date of the congress approaches, we will update this information via email and in the personal area.

If you have any other questions, please do not hesitate to contact us.